



LEADERSHIP ACADEMY
SCHOOLS INSURANCE AUTHORITY
EST 2018

MANAGING CONFLICT THROUGH DIFFICULT CONVERSATIONS

we're in person!

**MAY 3, 2024
8:30am-11:30am**

**9800 Old Placerville Road, Suite 100
Sacramento, CA 95827**

Do you find yourself avoiding difficult conversations? Have you had a few conversations that went really bad and further damaged the working relationship? Are you now further from improving the situation? Join us to learn the ingredients for making your conversations less painful, more positive, and more productive.

In this course, participants will learn to:

- Learn what stops us from having tough conversations
- Learn the internal preparation and the external planning that leads to successful conversations
- Apply the tools to a current or recent conflict situation

Donna Montgomery, Ph.D. is an organizational psychologist who consults with leaders to achieve personal, team, and corporate culture transformation. She has a broad and deep expertise in the areas of leadership and organization development, developing talent, and communications and change management strategies. She has designed curriculum and taught adults at every level, from baccalaureate to doctoral learners as well as corporate training.

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For questions or more information contact: afranco@sia-jpa.org